



**Community Healthcore**  
**Request for Information (RFI)**  
Consumer Benefits System

Point of Contact: Lee Brown, Director, Contracts Management  
Posting Date: 4/23/2025  
Response Due Date: 5/3/2025  
Response Due Time: 5:00 p.m. (CDT)

Community Healthcore is requesting information about any robust Internet application for a Consumer Benefits (CBO) System that is comparable to the TAS CBO system. The TAS CBO features are shown below.

- Fully Internet driven. May be used from any place in the world when you have a good high-speed connection. Especially useful when face-to-face communication is not available or practical.
- Fully HIPAA compliant. Uses 256-bit encryption and modern security practices.
- Backup performed daily.
- Available as Software as a Service (SaaS) with a simple monthly lease fee that covers virtually everything including maintenance, help desk, online training, and future upgrades.
- Unlimited users and locations.
- Over 30 years in business and more than 60 years of practical programming experience at your call...24/7...including holidays.
- System has an ultra-modern Dashboard where you can quickly and easily see results and upcoming needs for any date range you desire, past, present, or future.
- Administrator module where you can add users, units, locations, clinics, SSA offices, service types, action items and much more.
- Easy search feature allows you to open a new record, find an existing record or simply go back to the last record you were working on.
- Appointment scheduling module that alerts you via email and login screen when you have appointments due.
- Ability to upload all types of files to the client record. Scan documents or upload document files directly to the client folder. No more need for filing cabinets. Documents may be later downloaded for viewing, printing, or faxing. Document types include PDF, JPEG, Word, Excel, CSV, and many other file types.
- Custom Letters section where we can pre-load often used forms or letters that can be pre-filled with client data or user entry. Letters may be with your letterhead and logo and new letters or forms may be added at any time at no cost.
- Reports section with pre-designed reports that provide to-the-second results. No more having to learn a report program or prepare reports in spreadsheets or other programs.

**Please submit responses to this RFI as a PDF to: [info1002-FY25@communityhealthcore.com](mailto:info1002-FY25@communityhealthcore.com)**