Community Healthcore
Request for Information (RFI)
AI/Clinical Documentation Automation & Assistance

Point of Contact: Troy Johnson; Director, Information Technology
                           Troy.Johnson@communityhealthcore.com
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Response Due Date: 9/25/2024
Response Due Time: 5:00 p.m. (CDT)

Community Healthcore is requesting information for an application to assist with clinical documentation for approximately 350 users who provide Mental Health, Intellectual and Developmental Disability, Substance Use, Crisis, and Primary Care Services. The application will utilize artificial intelligence (AI) to capture key points in the clinical session and assist with documentation for the encounter. Information provided shall at a minimum address the following:

- Is ambient listening a component of the application?
- Does the system have an imbedded treatment planning component that can organize the note into a prescribed format?
- Where and how long is the data stored?
- Can the data be embedded in our existing EHR (Credible, NextGen)?
- Can the data be mapped to existing clinical notes/assessments?
- Does the application differentiate between prescriber and provider notes?
- Does the application have the potential for offline data gathering?
- Is data obtained in real-time?
- Is the application current with industry standards and what are they?
- What best practices, if any, have you developed for the application?
- What cybersecurity protocols are featured in the application?
- Are there any innovative items unique to your application?
- Are there any existing customers using your software for non-clinical applications? If so please describe.

Additionally, Community Healthcore requests information regarding:

- A demonstration of the application.
- A pilot program for the application.

Responses to this RFI should be emailed as PDF to info1001-FY25@communityhealthcore.com.