



Intellectual & Developmental Disabilities Crisis Intervention Services

Our Goal

The goal of Crisis services is to support individuals of all ages that are diagnosed with IDD or other related conditions, who exhibit psychological and or behavioral challenges by reducing the intensity of the behavior reactions during a crisis.

Who is providing the service

IDD Crisis Intervention Specialist: Commonly identified as the CIS, has been established to provide resources and preventative interventions to individuals with an IDD diagnosis or related condition. The CIS collaborates these resources with community agencies and their individuals who are in Community Healthcore's service area that exhibit repeated and severe behavioral disturbances that jeopardize their safety or current living situation.

Determining what's a crisis

What is considered a crisis? presenting an immediate danger to self or others, or mental health/physical health is at risk of serious deterioration.

Our services

Respite

Respite Services can provide therapeutic support to an individual who is demonstrating a crisis in the home. Potential for respite to be in the home, where a natural environment may be the most therapeutic, or out of the home, where 24 hour supervising is required to stabilize the crisis.

Training

Education of Crisis Prevention, focusing on behavioral prevention strategies and techniques that assist with identifying and de-escalating reoccurring behavioral concerns.

If you have a loved one with an IDD diagnosis or a related condition needing crisis services, and would benefit from CIS intervention which could be beneficial in assisting with providing supports, contact either Community Healthcore's Intake Line or the CIS team for a referral to CIS services.

Crisis Hotline

1-800-832-1009

24 hours a day, 7 days a
week

Multilingual

Intake Line

1-800-445-8253

Service Areas

Bowie, Cass, Gregg, Harrison,
Marion, Panola, Red River, Rusk,
& Upshur Counties

QR Code for IDD Crisis
Referral Form



"Helping people achieve dignity, independence, and their dreams."