



*"Helping People Achieve Dignity,
Independence and Their Dreams"*

LOCAL IDD PLAN

FY 2022-2023

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M I S S I O N - H I S T O R Y

Mission

Mission:

The mission of Community Healthcore is to help people achieve dignity, independence and their dreams.

We will do this by:

- Serving as the Local Intellectual & Developmental Disabilities Authority serving Bowie, Cass, Gregg, Harrison, Marion, Panola, Red River, Rusk and Upshur counties.
- Assisting people with intellectual & developmental disabilities and their families achieve maximum independence in all aspects of their lives.
- Helping people access appropriate community resources through information and referral services.
- Networking with other groups and organizations that share our goals.
- Demonstrating our commitment to our mission in all we say and do.

Agency History

Community Healthcore originally established in 1970, known as the Gregg/Harrison MHMR, was created as a result of the efforts and in response to the identified need for services for people with mental illness and intellectual & developmental disabilities within the community. The original local service area, Gregg – Harrison Counties, was expanded in September 1976 to include services to Marion, Panola, Rusk and Upshur Counties. On November 6, 1993, the Executive Director executed an Assumed Name Certificate that authorized the Center to conduct and transact business as Sabine Valley Center. During FY 1997 Community Healthcore joined the Burke Center, The Gulf Coast Center, Life Resource and Tri-County MHMR Services as charter members of a consortium called the East Texas Behavioral Health Network. The mission of the consortium is to provide a vehicle to act jointly for the enrichment of the service systems they represent and to develop opportunities for expanding participation in managed care provider and at-risk contracts.

In October 2006, Sabine Valley Center made application to affiliate with Northeast Texas Mental Health Mental Retardation Center. Northeast Texas Mental Health Mental Retardation Center was originally funded from federal community MHMR center development funds in the 1960s. It served Bowie County in Texas along with several counties in Arkansas. In 1973 it reorganized with the Arkansas portion becoming a separate entity and the Texas side becoming Northeast Texas Mental Health Mental Retardation Center serving Bowie and Red River Counties. In 1978 Cass County was added to their service area. In May 2007 the State of Texas approved the affiliation plan combining counties of both Centers into one Community Center. To reflect this change the Center operates under the dba Community Healthcore.

Having recently celebrated forty-eight years serving individuals, Community Healthcore's scope of service and areas of responsibility has steadily expanded. Community Healthcore maintains relationships with diverse agencies including the Health and Human Service Commission, Texas Department of Family and Protective Services, and Texas Department of

Criminal Justice. Community Healthcore is designated as a Local Intellectual & Developmental Disabilities Authority (LIDDA). This designation carries with it the delegation of the State's authority for planning, policy development, coordination, resource allocation and resource development for and oversight of the intellectual & developmental disabilities services in the local service area.

Community Healthcore achieved a major milestone for all of its programs including those serving persons with intellectual and developmental disabilities (IDD). In 2007 the Center achieved Joint Commission Status. This achievement comes by meeting established guidelines in Key Areas. It is Community Healthcore's commitment to reach a higher level of quality than required and ensure that level across all programs operated by the Center. Community Healthcore has maintained that higher level of care ever since.

In serving the local area Community Healthcore has expanded from a service system of 12 staff members and an operating budget of \$2,180,000 in 1970 to employing over five hundred staff positions, full time and part time, and a current budget in excess of \$38 million (Fiscal Year 2022). Community Healthcore manages performance agreements with public, private for-profit and private non-profit providers.

D E M O G R A P H I C S

Demographic Profile

Estimated Total Population of Community Healthcore service area and all persons served:

	Population	Residence of Persons Served
Bowie	92,565	2422
Cass	30,119	769
Gregg	123,707	5302
Harrison	65,631	1369
Marion	9,928	268
Panola	23,148	520
Red River	12,176	242
Rusk	54,450	957
Upshur	41,260	930
<i>Other Counties</i>		3,478
	452,984	
Total regardless of Funding Source or County of Residence		16,257

In FY18, Community Healthcore served a total of 1,869 unique persons who had a diagnosis of intellectual or developmental disabilities.

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Priority Population Definitions

Intellectual & Developmental Disabilities:

The Texas Department of Health & Human Services Commission (HHSC) provide contractual definitions for which Community Healthcore is able to provide intellectual & developmental disabilities services when utilizing State Funding. This is sometimes referred to as the priority population.

The HHSC intellectual & developmental disabilities priority population consists of:

- Individuals with intellectual & developmental disabilities, as defined by Texas Health and Safety Code 591.003;
- Individuals with a pervasive developmental disorder, as defined in the current edition the Diagnostic and Statistical Manual, including autism;
- Individuals with a related condition who are eligible for services in the ICF/MR Program, Home and Community-based Services (HCS) Program, or Texas Home Living (TxHmL) Program;
- Nursing facility residents who are eligible for specialized services for intellectual & developmental disabilities or a related condition pursuant to Section 1919(e)(7) of the Social Security Act; and
- Children who are eligible for Early Childhood Intervention services through the Department of Health and Human Services Commission.

The determination of intellectual & developmental disabilities and the diagnosis of pervasive developmental disorder and related condition must be made through the use of assessments and evaluations performed by qualified professionals. Individuals who are members of the HHSC intellectual & developmental disabilities priority population are eligible to receive intellectual & developmental disabilities services from the HHSC service system. Each individual is not necessarily eligible to receive all intellectual & developmental disabilities services funded by HHSC. For example, an individual may not be eligible for a service because it is not appropriate for the individual's level of need.

S E R V I C E A R R A Y

IDD Array of Services

As the designated Local Intellectual & Developmental Disabilities Authority (LIDDA) Community Healthcare provides IDD services to persons living in its nine-county catchment area and who have a qualifying diagnosis as defined by the Texas Department of Health and Human Services Commission (HHSC).

AUTHORITY SERVICES

- ACCESS services provide a single point of entry into services and provide community referrals when necessary. Activities include intake and determination of intellectual disabilities.
- Continuity of Care provides continuous services for individuals transitioning to and from state facilities and the Community
- Permanency Planning for children and adolescents living in Nursing Facilities.
- Preadmission Screening and Resident Review (PASRR)
- Service Coordination helps persons access medical, social, educational, and other services and supports that will help them achieve an acceptable quality of life and community participation. Service coordination is provided by LIDDA staff who are referred to as service coordinators.
- Community Living Assistance and Support Services – Case Management

For a full description of all available services, please request the most recent copy of the Explanation of Services and Supports published by HHSC and available through Community Healthcare.

PROVIDER SERVICES

Community Healthcore also serves as a Provider of Services. The following are services provided directly by the Center.

Residential & Waiver Services

ICF Residential Services

ICF Residential Services includes a variety of ICF/IDD residential programs for persons with intellectual & developmental disabilities. These residential programs are designed to meet the specified needs of:

- Adults with mild, moderate and severe intellectual disabilities.
- Persons with Autism

Community Healthcore currently operates three licensed ICF/IDD homes.

Home and Community based Services (HCS)

Special Medicaid waiver (1915(C)) program which includes:

- Residential homes which offer 24 hour supervision for up to three persons.
- Specialized supports to persons living in their own homes or family's home.
- Supports to individuals living in foster home settings.
- Respite services.

Day Habilitation and Vocational Training

Day Habilitation services provide assistance with getting, keeping or improving self-help, socialization and adaptive skills necessary to live successfully in the community and to participate in home and community life. Vocational Training is a service provided to persons in industrial enclaves, work crews, sheltered workshops or affirmative industry settings to help them get a job.

Community Healthcore has facilities in the locations below to assist with one or both of these services.

- Atlanta, Texas
 - Carthage, Texas
 - Longview, Texas
 - Marshall, Texas
 - Texarkana, Texas
-
- The Percolator is unique vocational training program to persons who want to sample community employment in a controlled environment located within the Administration Building.

LOCAL
PLANNING
PROCESSES

Comprehensive Planning Advisory Committee

The functions of the Comprehensive Planning Advisory Committee are to assist the Board of Trustees in an advisory capacity, making recommendations concerning local service delivery and the development of the local strategic plan. The Comprehensive Planning Advisory Committee also identifies community needs, make recommendations for new programs, services, or improvements of services and stimulate financial support and public interest in the community for the Center. Providing local, state and federal governmental bodies with information in support of the Center and educating the community about the kinds of services offered and means of availing oneself of services further assist the community in achieving mental health and intellectual & developmental disabilities services. The Comprehensive Planning Advisory Committee also recommends and participates in special studies at the request of the Board of Trustees. The Comprehensive Local Planning Advisory Committee, which is part of the Center feedback loop and support the infrastructure, reviewed the mental health and intellectual & developmental disabilities services and produced reports and/or surveys, which form the basis for this Local Planning Strategy.

The Community Healthcore IDD Program Director or her designee reports at each Comprehensive Planning Advisory Committee. This provides the Planning Committee information regarding the activities of the IDD program and provide input on the various projects and reports. Survey results are shared as well as any follow up action taken. The IDD Program Director's report also allows the identification of potential threats and any work being completed to address them. This report as well as the Comprehensive Planning Advisory Committee's recommendations are provided to the Community Healthcore Board of Trustees.

Beginning with November 2017, the IDD Director's report to the Comprehensive Planning Advisory Committee and to the Board of Trustees are provided in Appendix B.

SATISFACTION RESULTS

All persons receiving services through Community Healthcore are mailed a Satisfaction Survey. Persons are encouraged to respond and return to Community Healthcore. All comments are reviewed, tracked and addressed to the degree possible. Below are the most recent results from the survey conducted for FY21.

Program	Mailed Out	Emailed Out	Received back	Survey comments
ICF	20		20	1. I would like to get a job. (02.8.2021) 2. I want to be a part of the special constituted committee (02.8.2021) 3. I am happy where I live although I don't feel safe around a certain individual. (02.08.2021) 4. I would like if the day hab to offer each person based on their learning based potential as well as their goals. (02.08.2021)
GR	59	175	10	1. We are very happy with Ms. Bradley she is always checking on us from time to time. 2. Everyone is pleasant and nice. 3. I love my services. 4. If I need anything Leola will look into anything I ask. Respite has help my family out mentally and physically. We appreciate these Services.
TxHmL	22	46	12	No comments
CLASS	3	196	8	No comments
PASRR	7	164	17	I don't need to be in the nursing home. Nursing home.
HCS	239	262	49	1. Kaci is sweet and helpful. 2. They are great. 3. Called and asked the owner and she said they would give her a message and never received call regarding my complaint. No need she has moved to different agency and we have obtained a Lawyer.
HCS Provider	15	73	5	No comments
CFC	2	23	3	No comments

I N T E R E S T L I S T I N F O

Interest List Information

Intellectual & Developmental Disabilities Services

- Community Healthcore has 1,927 individuals living in the nine county catchment area who are on the HCS Interest List.

ACCOMPLISHMENTS & OPPORTUNITIES

RECENT ACCOMPLISHMENTS

- To prepare for the Home and Community Based Service (HCBS) Standards, known as the Settings Rule, day programs are intentionally spending more time in the community. This local effort is referred to as “Day Hab without Walls”. The Center has attended state and national conferences that address this issue and spoken with providers in other states who have implemented such activities.
- Started Virtual Day hab to address individuals who were not able to attend day hab services in person due to COVID-19
- Received Meaningful Day Grant- provided training to all IDD staff, IDD individuals and families – importance of employment for IDD individuals
- Completed and submitted NCQA- National Committee Quality Assurance application
- Participated in Night to Shine International Event at three locations – Marshall, Texarkana, and Tyler.

OPPORTUNITIES

- Continue to build the practice of “Day Habs without Walls”.
- Received Vocational Apprenticeship grant from HHSC to assists 12 IDD individuals with vocational apprenticeship program
- Work with East Texas Employers – hiring 12 individuals with Vocational Apprenticeship program.
- Achieve National Committee for Quality Assurance (NCQA) Accreditation for Service Coordination.
- Work with the Comprehensive Planning Advisory Committee in a detailed Needs Assessment that crosses all services and will provide valuable information for the planning of FY22-23

NETWORK PLANNING

Network Planning

A specific role for the local authority is the development and maintenance of a network of service providers that allow consumers to have increased options for service providers, increased accessibility of services and continuous quality monitoring.

Once needs are identified the local authority may utilize one of several methods for ensuring that the identified services are provided. An RFP, or request for proposal, may be sent to interested providers and upon review by both local authority staff and the Regional Network Advisory Committee, an award is granted to the provider(s) of best value. For services which require many providers, an Open Enrollment may be issued in which specific information relating to the service(s) to be provided and the rate of reimbursement is provided to which all qualified providers who apply must be placed in the network of providers. Informal Solicitation may also be used where bids are obtained from at least 3 service providers if the total amount of funds paid out over the course of the year is under \$25,000

It is the priority of Community Healthcore to develop an efficient and effective network of providers to ensure choice of provider, quality of service and accessibility to services. Community Healthcore's most current provider network at this publishing is listed in Appendix

C

A P P E N D I X

Appendix A – Contact Information

For more information, contact Community Healthcore via the most appropriate method.

- **Crisis 24-hour hot-line**

- 800-832-1009

- **Intake/Admission**

- 800-4-INTAKE

- **Administration**

- 903-758-2471

- **Internet/Web Site**

- www.communityhealthcore.org

- **Mailing Addresses**

- Community Healthcore
Post Office Box 6800
Longview, TX 75608
- East Texas Behavioral Health Network
Mailing Address:
4101 South Medford Drive
Lufkin, Texas 75901

Appendix B – Quarterly Reports to the Comprehensive Planning Advisory Committee

May 23, 2019

Sandra Taylor shared the Intellectual & Developmental Disabilities (IDD) Quality Report:

1. Community Healthcore's Local Authority is completing Corrective Action Plans (CAP) for Home & Community Services (HCS) and Texas Home Living (TxHmL) Quality Review. CAP review will be held the week of April 15. Findings were: placing the email address for Rights Officer on the Rights Handbook, ensuring progress notes are written from the perspective of the individual and not the assumption of Service Coordinator, and reporting progress and satisfaction in a timely manner.
2. Pre-Admission Screening and Resident Review (PASRR) training was held on March 19-20. This was mandatory training for all PASRR staff. In addition, all PASRR staff were required to take a test and pass for certification.
3. Community Healthcore is part of a learning collaborative led by the Texas Council to receive the National Committee for Quality Assurance (NCQA) certification. NCQA is an independent non-profit agency founded in 1990. The agency uses measurement, transparency, and accountability to measure progress and drive improvement in healthcare. Initially, the NCQA focus was on accreditation of health plans but they have expanded to include accrediting providers of case management for long-term services and supports (CM-LTSS). CM-LTSS accreditation standards are designed to help organizations implement best practices for community-based, person-centered LTSS systems.
4. Save the Date notices have been sent to staff and community partners for the 4th annual East Texas Behavioral Healthcare Network, IDD Crisis Seminar to be held in Galveston on August 8-9, 2019. Hotel reservations have been made to ensure all travelers stay at the event hotel, which is Galveston Island Moody Gardens.
5. As a follow-up report on the transition of Texas Home Living (TxHmL) provider services from Community Healthcore, there was no disruption of services for any of the individuals impacted by the transition.

Needs and Concerns

Concerns: 1 vacancy for a female at one Intermediate Care Facility (ICF) Home. Vacant staff positions remain an issue for the residential program. Day Hab Manager with over 30+ years of experience retired on March 14, 2019. A retirement party was held for Tanya Wallace in the Ben Bane Room. New Day Hab Manager has been selected, Ms. Tiffani Simmons. Ms. Simmons has experience working with Individuals with Intellectual Developmental Disabilities. Ms. Simmons has served over the past two years as second in command of the Longview Day Hab Center.

Community Healthcore Board of Trustees met on February 28, 2018, and approved the minutes from the PNAC meeting held on Thursday, January 3, 2019.

July 18, 2019

Sandra Taylor shared the Intellectual & Developmental Disabilities (IDD) Quality Report:

1. HCS Provider services held survey July 8 – 12. The results were: 1 finding- the Texas Administrative Code (TAC) 9.177 for Restraint.
2. Effective July 1, 2019, all Pre-Admission Screening for Resident Review (PASRR) Service Coordinators job titles were changed from Service Coordinators to Habilitation Coordinators. Also changed was the maximum caseload size not to exceed 26 persons. The Center currently serves 172 individuals in PASRR so Community Healthcore is seeking to hire 3 additional Habilitation Coordinators. There are ongoing discussions with the State to reconsider some of the proposed changes.
3. Community Healthcore is part of a learning collaborative led by the Texas Council to receive the National Committee for Quality Assurance (NCQA) certification. NCQA is an independent non-profit organization founded in 1990. It uses measurement, transparency, and accountability to measure progress and drive improvement in healthcare. Initially their focus was on accreditation of health plans but now they are also accrediting providers of case management for long-term services and supports (CM-LTSS). CM-LTSS accreditation standards are designed to help organizations implement best practices for community-based, person-centered long-term services and supports.
4. Save the Date notices have been sent to staff and community partners for the 4th annual East Texas Behavioral Healthcare Network, IDD Crisis Seminar to be held in Galveston on August 8-9, 2019. Hotel reservations have been made to ensure all travelers stay at the event hotel, which is Galveston Island Moody Gardens. Registered Five CPAC members and three local police officers plan to attend.
5. Heavenly Scent Soap is doing well. It received several large orders over the summer. The product is currently priced at \$5 per bar of soap.

Needs and Concerns:

Concerns: Two vacancies at a female ICF/IDD home and one male vacancy at another ICF/IDD home. Vacant staff positions remain an issue for the IDD residential programs.

Community Healthcore Board of Trustees met on May 23, 2019, and approved the minutes from the PNAC meeting held on April 4, 2019. No questions or comment from Board of Trustees.

November 14, 2019

Sandra Taylor shared the Intellectual & Developmental Disabilities (IDD) Quality Report:

1. Local Intellectual & Developmental Disability Authority (LIDDA) survey was held October 28 – 31, 2019. The following scores were achieved by the IDD Team:
 - a. Home & Community Based Services (HCS) - 93.02%;

- b. Pre-Admission Screening & Resident Review (PASRR) - 92.75%;
 - c. Quality Assurance – 99.46%;
 - d. General Revenue/Community First Choice - 98.79%; and,
 - e. Texas Home Living - 90.37%
2. All Intermediate Care Facility (ICF) beds (28) are full.
 3. There are only 2 to 4 staff vacancies for the ICF homes
 4. The ICF home Concord, a 12 bed female facility, had its annual review; the program did well with only one element cited.
 5. Plans are underway for the Tim Tebow Prom Night to be held February 14, 2019.

Needs and Concerns: None were identified.

Community Healthcore Board of Trustees met on September 26, 2019 and approved the minutes from the PNAC meeting held on July 18, 2019. There were no questions or comments from Board of Trustees.

February 6, 2020

Kathleen Newton shared the Intellectual & Developmental Disabilities (IDD) Quality Report:

1. IDD Services was awarded a \$15,000 Meaningful Day Grant by Texas Council for Developmental Disabilities (TCDD). Community Healthcore will pilot strategies that will improve the understanding of employment for individuals, guardians, families, providers, and employers. Specifically, it will show how employment will affect individual benefits and skills to better manage the benefits of persons working in the community. There are many concerns surrounding the loss of benefits which has resulted in persons not pursuing employment. A similar strategy has proven effective in Michigan called “Helping Families See Possibilities in Employment - an Innovative Effort by the Michigan DD Council”. This successful model was presented at the 2019 National Association for Councils of Developmental Disabilities conference held in New Orleans, La. Community Healthcore strategy is to build off and expand the Michigan model by addressing the following:
 - Increase the family expectation around employment
 - Increase the Employers’ expectation around hiring individuals with disabilities
 - Improve professional capacity to engage families around employment
 - Find a partner with expertise in curriculum development and family engagement
 - Hold families and employers workgroups with the vendor to allow their feedback and thoughts
 - Develop family engagement companion videos
 - Develop train the trainer curriculum for staff
 - Develop family engagement training material and video
 - Develop employer training material and video
 - Develop strategies to improve partnership with families and employers
2. Local Authority developing an application for NCQA (National Committee for Quality Assurance); accreditation will improve quality case management.
3. Tim Tebow – Night to Shine – Marshall and Texarkana event Friday, February 7.

Needs and Concerns:

- 2 vacancies in Female group home; 6 staff vacancies in group homes

Community Healthcore Board of Trustees met on January 23, 2020, and approved the minutes from the CPAC meeting held on November 14, 2019. There were no questions or comments from the Board of Trustees.

June 4, 2020

Sandra Taylor shared the Intellectual & Developmental Disabilities (IDD) Quality Report:

1. The Intellectual Developmental Disabilities (IDD) Department awarded a \$15,000 Meaningful Day Grant by the Texas Council for Developmental Disabilities. Community Healthcore will pilot strategies that will improve individuals, guardians, families, providers, employers, and staff knowledge of how employment will affect individual benefits and increase knowledge of the benefits of individuals working in the community. A similar strategy has been proven effective in Michigan called the “Helping Families See Possibilities in Employment - an Innovative effort by the Michigan DD Council”. This successful model was presented at the 2019 National Association for Councils of the Developmental Disabilities conference held in New Orleans, La. The Community Healthcore strategy is to build off of and expand the Michigan model by addressing the following:

- Increase the family expectation around employment
- Increase the Employer’s expectation around hiring individuals with disabilities
- Improve professional capacity to engage families around employment
- Find a partner with expertise in curriculum development and family engagement
- Hold families and employers workgroups with the vendor to allow their feedback and thoughts
- Develop family engagement companion videos
- Develop a train-the-trainer curriculum for staff
- Develop family engagement training material and video
- Develop employer training material and video
- Develop strategies to improve partnership with families and employers

Update: Selected Contractor- Sean Roy, TransCen, Inc. - held a focus meeting with staff on April 24 - Held focus meeting with families on April 29. Currently developing a curriculum to train trainers and videos for families and employers.

2. The Local Authority is developing an application for NCQA (National Committee for Quality Assurance); accreditation will improve quality case management.

Update: Quality staff – Brandy Conner, Faith Gaddy, and Sandra Taylor, met with NCQA consultant to discuss the next step – Friday, May 22. Currently developing procedures and processes.

Community Healthcore Board of Trustees met on February 27, 2020, and approved the minutes from the CPAC meeting held on February 6, 2020. There were no questions or comments from the Board of Trustees.

August 13, 2020

Sandra Taylor presented the Intellectual & Developmental Disabilities Quality Report

1. IDD Dept. was awarded a \$15,000 Meaningful Day Grant by Texas Council for Developmental Disabilities.

Community Healthcore will pilot strategies to improve the understanding of individuals, guardians, families, providers, employers, and staff of how employment affects individual benefits and to increase knowledge of the benefits of individuals working in the community. A similar strategy has been proven effective in Michigan called the “Helping Families See Possibilities in Employment - an Innovative effort by the Michigan DD Council”. This successful model was presented at the 2019 National Association for Councils of Developmental Disabilities conference held in New Orleans, La. Community Healthcore strategy is to build off and expand the Michigan model by addressing the following:

- a. Increase the family expectation around employment
- b. Increase the Employers’ expectation around hiring individuals with disabilities
- c. Improve professional capacity to engage families around employment
- d. Find a partner with expertise in curriculum development and family engagement
- e. Hold families and employers’ workgroups with the vendor to allow their feedback and thoughts
- f. Develop family engagement companion videos
- g. Develop a train-the-trainer curriculum for staff
- h. Develop family engagement training material and video
- i. Develop employer training material and video
- j. Develop strategies to improve partnership with families and employers

Update: 1) Selected Contractor - Sean Roy, TransCen, 2) held focus meeting with staff on April 24, and 3) Held focus meeting with families on April 29. Currently developing a curriculum to train trainers and videos for families and employers.

2. Local Authority developing application for National Committee for Quality Assurance (NCQA) accreditation.

Update: Quality staff Brandy Conner, Faith Gaddy, and Sandra Taylor met with the NCQA consultant on Friday, May 22 to discuss the next step. Currently developing procedures and processes

3. COVID-19: All Local Authority staff are working from home except Camisa Wolfe, Administrative Assistant and IDD Director. No face-to-face contact with IDD individuals.

- a. Provider services: The Center’s three ICF residences are lockdown, limit the number of visitors. All three have been surveyed by HHSC (Infection Control reviews) with no findings.
- b. Day Hab services: All six day hab sites are closed. Staff are providing telephone contacts to individuals every Thursday, host Virtual Socials at 3 pm with videos provided by Tim Tebow, Country Western music star Neal McCoy, Wacky hat video by Academy Award-winning actor Matthew McConaughey. August 3, 2020 the Center began virtual day hab from 8:30 am – 1:30 pm. An average of 34 participants participate in the virtual day hab.

Staff are developing a virtual day hab for PASRR individuals scheduled to begin September 1, 2020.

- c. Due to the Covid-19, the IDD Crisis conference in Galveston, Texas has been canceled.

Needs and Concerns:

4 vacancies in Female group home; 1 vacancy in a male group home; 10 staff vacancies in group homes.

Community Healthcare Board of Trustees met on June 25, 2020, and accepted the report from the Comprehensive Planning Advisory Committee meeting held on June 4, 2020. There were no questions or comments from the Board of Trustees.

Sandra Taylor, IDD Director

November 5, 2020

Sandra Taylor reviewed the Intellectual & Developmental Disabilities (IDD) Quality Report

1. Update on Meaningful Day Grant - Curriculum was delivered and training for Train the Trainers was given on Monday, October 19, 2020. Sessions were scheduled for October 27, October 28, Nov 4, 2020, Nov 6, 2020, Nov 10, 2020, and Nov 12, 2020.

Trainers: Nick Wesson, Crisis Intervention Specialist (CIS); Teri Swaty, Personal Support Advocate; Teri Willis, Day Hab worker; Angela Frierson, Day Hab Worker; and Nicole Bailey, Personal Support Advocate

2. The annual Local Authority Quality Assurance Audit was conducted by Health & Human Services Commission (HHSC), October 26 – November 2.
3. IDD Director, CIS Supervisor, two Day Hab Supervisors gave “A virtual Pre-Admission Screening & Resident Review (PASRR) and Independent Living Skills” presentation to Texas Council members on Thursday, October 15. The focus is on what is working and challenges in providing virtual services to PASRR eligible persons living in Nursing Facilities.
4. Extended visitation for outdoors visits was approved by HHSC for the ICF residential program.
5. PASRR Virtual Day Hab and ILS PASRR services began on September 2, 2020

Needs and Concerns:

4 bed vacancies in our ICF group home: 2 Female and 2 male; 11 staff vacancies in group homes.

Community Healthcare Board of Trustees met on September 29, 2020, and approved the minutes from the PNAC meeting held on August 13, 2020. No questions or comments from the Board of Trustees.

Any questions from the PNAC committee regarding today’s report or the approval from the Board of Trustees?

February 4, 2021

Sandra Taylor reviewed the Intellectual & Developmental Disabilities (IDD) Quality Report

1. Update on Meaningful Day Grant- Part 1 and Part 2 training completed January 27. All IDD staff have received the training.

2. Day Habilitation presentation - Rider 21 – Transition of Day Habilitation Services (day-hab). The focus of this report is to discuss the changes that have occurred in the IDD programs since COVID-19 regarding our day-hab programs.
 - a) IDD programs quickly changed our programming and staff engagement to provide day-hab services within the Intermediate Care Facilities (ICF) homes for residents in that program and created virtual day-hab opportunities for all other individuals served by the Center.
 - b) The day-habs were physically closed and moved to a virtual format to eliminate risk of exposure to COVID-19. When providing day-hab in our ICF homes, only residents were allowed to attend and no outside participation was allowed; this followed Health and Human Services Commission (HHSC) and Centers for Disease Control and Prevention (CDC) guidelines. To keep it interesting for those served the team engaged celebrities such as Tim Tebow, Matthew McConaughey, and Neal McCoy.
 - c) Program Operations is evaluating reopening our day-hab programs. In that effort a number of surveys were conducted to gauge interest and sufficient interest was identified. While we were able to be reimbursed for virtual day-hab services for individuals participating in the PASRR (Preadmission Screening and Resident Review) program, HHSC has not approved it for other persons served. Therefore, reopening day-habs in person will provide a funding stream to sustain these services.

Needs and Concerns:

5 bed vacancies - 4 Female group home and 1 male group home; 10 staff vacancies in group homes – 1 male received notice of HCS slot 2/1/2021 which will make 6 bed vacancies.

Community Healthcore Board of Trustees met on December 17, 2020 and approved the minutes from the PNAC meeting held on November 5, 2020. No questions or comment from Board of Trustees. Any questions from PNAC committee regarding today's report or the approval from the Board of Trustees?

May 6, 2021

Sandra Taylor reviewed the Intellectual & Developmental Disabilities (IDD) Quality Report

1. Meaningful Day Grant completed – IDD Director will make a presentation to Texas Council for Developmental Disabilities, May 7, 2021, 9:30 am.
2. Reopened Day Habilitation Centers - March 15, 2021
 - Texarkana – 4 persons with IDD; program relocated to Hazel street
 - Atlanta – 6 persons with IDD
 - Longview -18 persons with IDD
 - Carthage – 4 persons with IDD
 - Marshall – 12 persons with IDD
 - Closed Clarksville Day Habilitation site due to low need; only one person with IDD would return and only for one day per week
3. Continue to work toward the National Committee for Quality Assurance (NCQA) accreditation.

Needs and Concerns:

May 5, 2021 – ICF consolidation from 3 homes to 2 homes

- 1 Male 6 bed home; and,
- 1 Coed 12 bed home – 4 male and 7 female – 1 bed vacant.
- Total residential staff vacancies = 12.

Community Healthcore Board of Trustees met on March 25, 2021, and reviewed the minutes from the CPAC (serving as the Planning & Network Advisory Committee (PNAC) meeting held on March 4, 2021. No questions or comments from the Board of Trustees.

Any questions from the CPAC committee regarding today's report or the review from the Board of Trustees?

Appendix C – IDD Network Table

Service	# of providers	Amount of money spent to provide this service by contract (estimated cost FY 22)
ACCESS & 24/7Crisis Services	1	\$20,000
Determination of Intellectual Disabilities	2	\$38,000
Crisis Respite	1	\$10,000
Day Habilitation	2	\$50,000
Dietitian	1	\$3,000
Behavioral Health Plans	2	\$7,000

Open Enrollment or Informal Solicitation are the two primary means of Competitive Procurement being utilized in FY22 for IDD Services.

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